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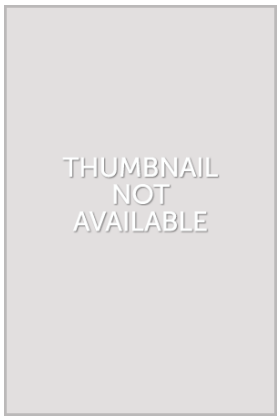

Berkley Publishing Group. Paperback. Book Condition: New. Paperback. 320 pages. Dimensions: 8.8in. x 6.0in. x 1.1in.The master teacher of positive change through powerful communication, Susan Scott, wants her readers to succeed. To do that, she explains, one must transform everyday conversations employing effective ways to get the message across. In this guide, which includes exercises and tools to take you step by step through the Seven Principles of Fierce Conversations, Scott teaches readers how to: Overcome barriers to meaningful communication...

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